



I. GENERAL INFORMATION

1. The opening hours of the ICE Kraków Congress Centre [hereinafter: ICE KRAKÓW] depend on the calendar of events at ICE Kraków.
2. The operator of the ICE KRAKÓW is Krakow Festival Office with its registered office in Kraków, ul. Wygrana 2, 30-311 Kraków [hereinafter: the Operator].
3. On the premises of the ICE KRAKÓW, a paid two-storey underground car park operates, the operation rules of and fees for which are regulated by separate rules and a car-park price list.
4. The car park is open:
 - 1) from Monday to Friday between 7 am and 6 pm;
 - 2) from Saturday to Sunday between 10 am and 6 pm.
5. On the premises of the ICE KRAKÓW, the INFO Kraków point operates which is open according to the timetable placed on www.icekrakow.pl.

II. REGULATIONS AND SECURITY

1. The ICE KRAKÓW premises are covered by an audio-visual monitoring system.
2. The Operator reserves the right to check whether the persons which enter the ICE KRAKÓW premises do not carry in the items referred to in the Rules.
3. Fire regulations on the ICE KRAKÓW premises are included in the fire instruction.
4. The marked arterial roads and evacuation routes should at any time be clear. It is forbidden to park vehicles or store goods thereon. Vehicles and goods left on those roads and routes shall be removed at the cost of an owner.
5. All fire-fighting equipment (fire extinguishers, signalling buttons, hydrants, fire detectors) and general phones, emergency doors and the designations thereof should at any time be available and visible, and not be blocked.
6. It is forbidden to enter the ICE KRAKÓW premises with items that might pose a threat to human life and health, or the storage or possession of which is unlawful.
7. On the ICE KRAKÓW premises, it is forbidden to:
 - 1) Use naked flame;
 - 2) Smoke;
 - 3) Distribute advertising materials, place posters, carry out surveys;
 - 4) Organise rallies, put goods up for sale, peddle, make door-to-door sales, put on musical performances;
 - 5) Hold charity events, on the ICE KRAKÓW premises;
 - 6) Carry in pets, with the exception of guide dogs. All garbage should be disposed of by owners thereof;
 - 7) Destroy, damage, or make useless devices and other elements of equipment located in the ICE KRAKÓW, including, in particular, equipment installed in public premises, such as toilets, sanitary rooms, etc.
 - 8) Beg;
 - 9) Canvass;
 - 10) Block access to electric switchboards, hydrants, hand-held fire-fighting equipment, fire alarm buttons, electrical power switches, fan coil units, etc.;
 - 11) Collect and store combustibles, as well as use combustible liquids or liquids that form explosive mixtures as cleaners;
 - 12) Carry in and use at the ICE KRAKÓW any pressure cylinders, including those with flammable gases (also of tourist type);
 - 13) Carry out any elements of the ICE KRAKÓW equipment;
 - 14) Move the ICE KRAKÓW equipment outside places intended for it;
 - 15) Carry in and use drugs;
 - 16) Carry in, to the ICE KRAKÓW premises, explosives and other items which are hazardous to health and life;
 - 17) Carry in and use, on the ICE KRAKÓW premises, any items which may activate a smoke detector;
 - 18) Carry in, to the ICE KRAKÓW premises, bicycles, scooters, skateboards, or other similar vehicles, and to ride them;
 - 19) Consume food and drinks, with the exception of places designated for that;
 - 20) Conduct advertising or promotional activity, as well as political propaganda.
8. It is forbidden to use hand-held fire-fighting equipment for purposes not relating to rescue and fire-fighting action.
9. Any defects and irregularities found in fire protection on the ICE KRAKÓW premises should be immediately reported to the security staff of the ICE KRAKÓW.
10. In case of fire on the ICE KRAKÓW premises, you should immediately alarm a security officer of the ICE KRAKÓW. Until the arrival of the State Fire Service, you should strictly comply with voice communications, and submit to an ICE KRAKÓW's employee leading the rescue and fire-fighting action, and upon the arrival of State Fire Service officers to a leader of the rescue and fire-fighting action.
11. Staying on the ICE KRAKÓW premises by minors is permitted only they are in the care of a person who, under a law or contract, is obliged to exercise supervision over them. It is the parents and carers of minors who are in charge of the safety of minors staying on the ICE KRAKÓW premises.
12. The Operator shall not be liable for the property lost or left on the ICE KRAKÓW premises.

III. FINAL PROVISIONS

1. The Rules are available on the website www.icekrakow.pl
2. The Operator may amend the Rules.